Zyter TruCare

Connected Health

Zyter|TruCare Connected Health solutions enable healthcare organizations with out-of-the-box integration tools to facilitate compliance with patient access APIs, provider directory APIs, and payer-to-payer data exchange. It offers a complete FHIR® solution with FHIR 4.x support and over 1,300 formats and data elements mapped. The solution is also deployable by our experienced technical teams, with an A+ rating for on-time, on-budget implementations.

Zyter|TruCare Connected Health solutions include:
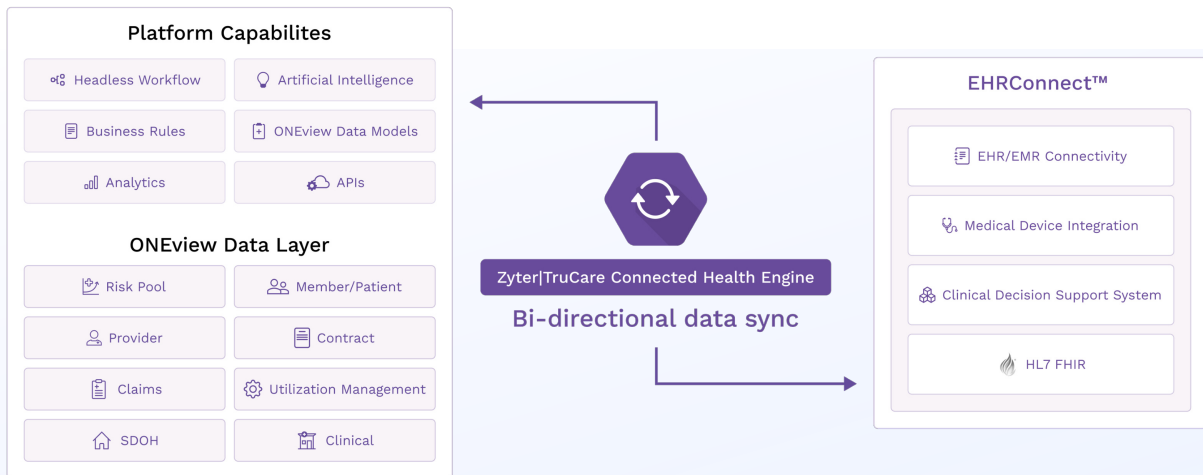
EHRConnect   PortalConnect   EDIConnect   APIConnect

EHRConnect

An integration engine built on flexible open-source technology that translates data from electronic health records, health information exchanges, and other clinical systems.

Zyter|TruCare EHRConnect serves as a versatile integration engine, utilizing open-source technology to seamlessly translate data from electronic health records, health information exchanges, and various clinical systems. It does so by employing industry-standard formats such as HL7 Admission, Discharge, Transfer, and Continuity of Care Documents. It allows providers and care teams to access holistic, real-time data to make informed decisions about the next-best action because ensuring interoperability among the many digital tools used to manage an individual's care is essential.

Platform Capabilites

- Headless Workflow
- Artificial Intelligence
- Business Rules
- ONEview Data Models
- Analytics
- APIs

ONEview Data Layer

- Risk Pool
- Member/Patient
- Provider
- Contract
- Claims
- Utilization Management
- SDOH
- Clinical

Zyter|TruCare Connected Health Engine

Bi-directional data sync

EHRConnect™

- EHR/EMR Connectivity
- Medical Device Integration
- Clinical Decision Support System
- HL7 FHIR

View the continuity of care documents (CCD) summarizing all clinical information for a patient.

Authorize users to access and update information in Zyter|TruCare records and harmonize them into their clinical workflows. Data is real-time and can drive user alerts, increasing adherence and compliance.

Submit care management requests from their EHR to be fulfilled in the Zyter|TruCare platform.

Look at member health events in real-time to ascertain the member's location and respond proactively to manage transitions in care.

Include critical information in each Admission, Discharge, Transfer (ADT) notification so a care manager can facilitate a smooth transition of care, including admitting physician(s), the reason for admission, transfer location, and more.

Configure notes, tasks, authorizations, and discharge documentation according to your specifications and harmonize between systems.
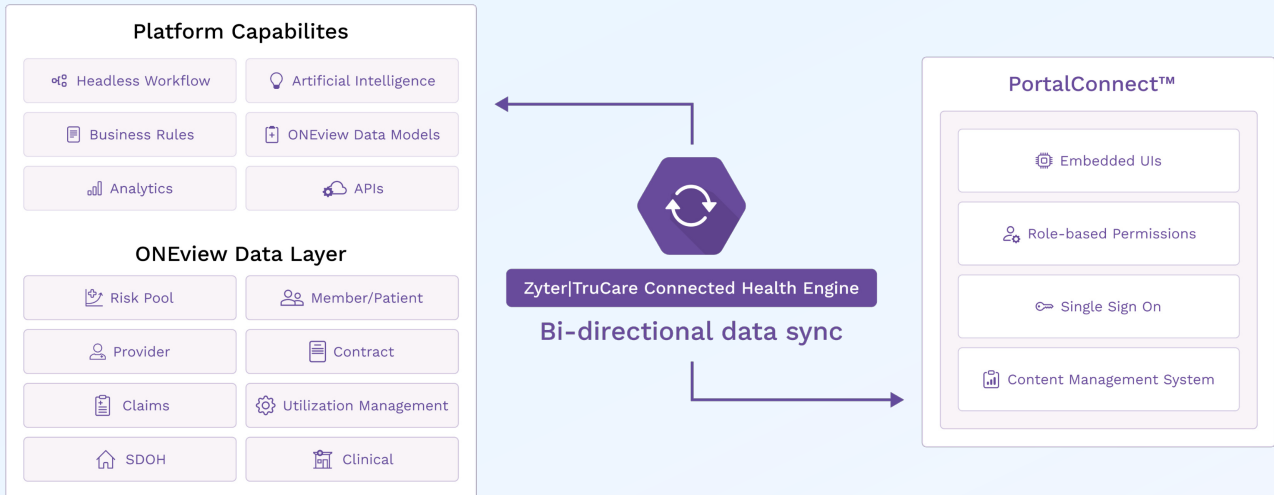
EHRConnect Features

- Pre-built EHR Integration
- HL7 FHIR
- Data Standard Compliance
- Continuity of Care Documents Export
- Continuity of Care Documents Import
- Real-time Data Connectivity

- Unites Disparate Business Systems
- Workflow Automation
- Complex Admission, Discharge, and Transfer
- Data Governance
- HIPAA Compliance
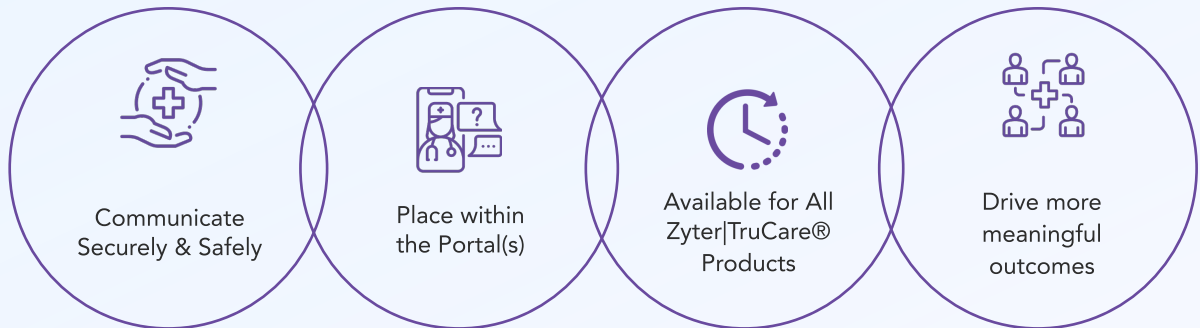

True Care. Anytime. Anywhere.

Portal Connect

An application that integrates our Population Health and Virtual Health solutions into our customer's member, patient, and provider portals.

Zyter|TruCare PortalConnect integrates Zyter|TruCare Population Health and Virtual Health solutions into our customer's member, patient, and provider portals. Authorized users can access and update information in our care records and communicate between interdisciplinary teams. Data is real-time and can be used to drive user alerts, increasing adherence and compliance.

Platform Capabilites

- ⚙ Headless Workflow
- ◉ Artificial Intelligence
- ▤ Business Rules
- ▣ ONEview Data Models
- ▥ Analytics
- ☁ APIs

ONEview Data Layer

- ⚐ Risk Pool
- ⚇ Member/Patient
- ⚇ Provider
- ▤ Contract
- ▤ Claims
- ⚙ Utilization Management
- ⌂ SDOH
- ▥ Clinical

Zyter|TruCare Connected Health Engine

Bi-directional data sync

PortalConnect™

- ▣ Embedded UIs
- ⚇ Role-based Permissions
- ⚿ Single Sign On
- ▥ Content Management System

EHRConnect Features

Communicate Securely & Safely

Place within the Portal(s)

Available for All Zyter|TruCare® Products

Drive more meaningful outcomes

True Care. Anytime. Anywhere.

Empower members and patients to take charge of their health

PortalConnect Features

Additional Communication

Empower members and patients to take charge of their health. A member portal provides members with an additional communication method to interact with their health plan.

Contextual Engagement

Enable contextual engagement between the care manager and the patient or member when handling care management or coordination, medication reviews, home services, authorizations, appeals, and more.

Simplify the Healthcare Experience

Enable members to be more proactive in their care throughout the care continuum.

Reduce Administrative Burden

Allow patients to access their medical information and modify their contact details without calling your service center.

Coordinate and Collaborate with Patients

Boost efficiency, speed to intervention, and the human experience across multidisciplinary care teams. In increased efficiency, quicker implemented interventions, and improved customer experience across multidisciplinary care teams.
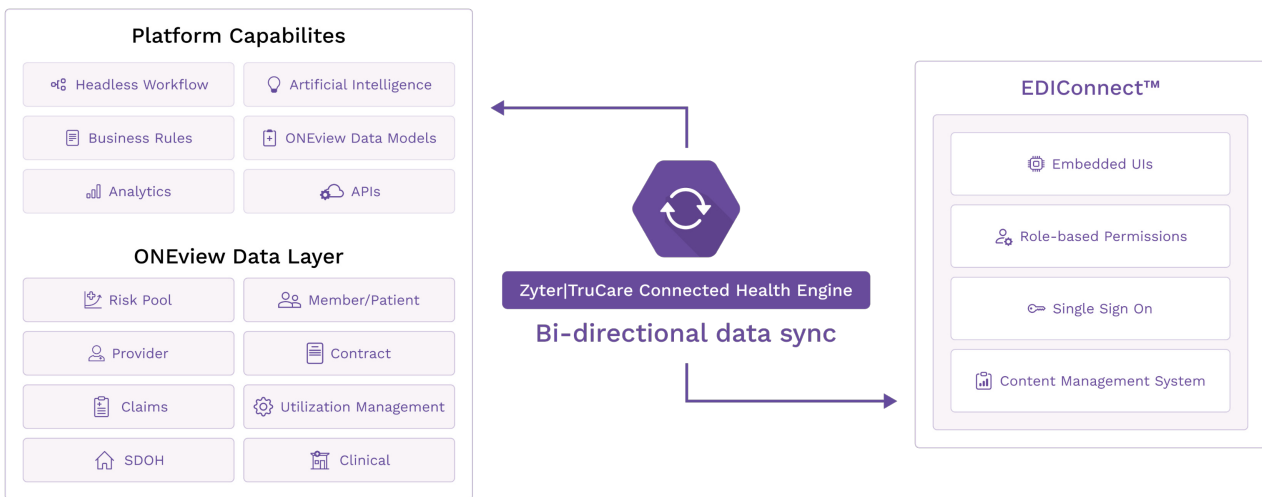
Secure Health Portal

Connect patients, providers, and caregivers through a secure health portal to provide an opportunity for shared information and allow individuals to take a more active role in their care.

EDIConnect

Alchemize multiple data sources into simplified, intelligent, and easy-to-use data sets.

EDIConnect is an integration engine built on open-source technology that transforms customers' data from multiple data sources into cohesive data sets streamed into Zyter|TruCare in real-time based on a highly scalable event-based processing engine and change data capture.The reason why that is of vital importance is ensuring interoperability among the many digital tools used to manage an individual's care is essential. Through EDIConnect, healthcare organizations can access a suite of interoperability components that connect Zyter| TruCare to your organization's existing customer data platform.

Platform Capabilites

Headless Workflow	Artificial Intelligence
Business Rules	ONEview Data Models
Analytics	APIs

ONEview Data Layer

Risk Pool	Member/Patient
Provider	Contract
Claims	Utilization Management
SDOH	Clinical

Zyter|TruCare Connected Health Engine

Bi-directional data sync

EDIConnect™

- Embedded UIs
- Role-based Permissions
- Single Sign On
- Content Management System

Simplify the Healthcare Experience

Holistic Real-time view

Real-time data exchange

Services Include

Increasing Adherence

Analytics

Artificial Intelligence

True Care. Anytime. Anywhere.

EDI Connect Features

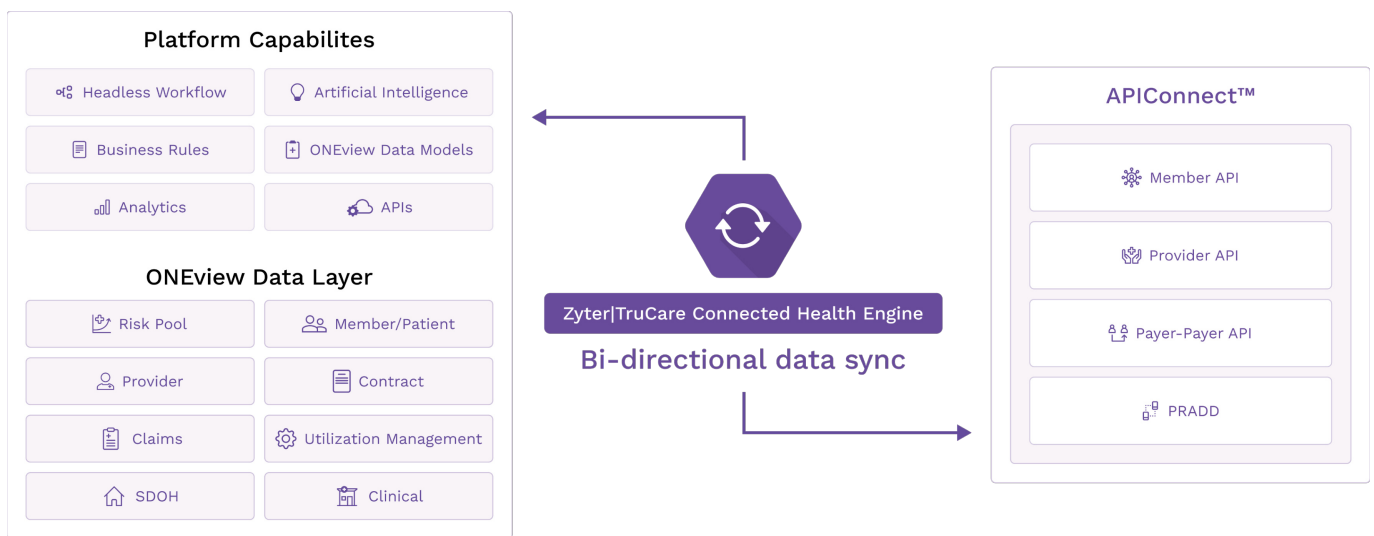|			
Integration to any Customer Data Platform (CDP)	HIPAA Compliant	Workflow Automation	Real-time Data Connectivity
Unites Disparate Business Systems	Multi-system Interoperability	Data Exchange Formats	Data Governance
Data Standard Compliance	HL7 FHIR		

True Care. Anytime. Anywhere.

APIConnect

Supports the effortless exchange of healthcare data across disparate systems.

Zyter|TruCare APIConnect facilitates an automated pathway to collate essential data elements required for HIPAA-compliant payer, provider, and prior authorization transactions. It goes beyond just meeting CMS standards, functioning as a robust API product that effortlessly supports the exchange of healthcare data across disparate systems within both payer and provider spaces. It acts as a bridge, enabling seamless communication and data sharing, thereby enhancing collaboration between stakeholders and contributing to a more holistic and coordinated approach to patient care.

Platform Capabilites

- Headless Workflow
- Artificial Intelligence
- Business Rules
- ONEview Data Models
- Analytics
- APIs

ONEview Data Layer

- Risk Pool
- Member/Patient
- Provider
- Contract
- Claims
- Utilization Management
- SDOH
- Clinical

Zyter|TruCare Connected Health Engine

Bi-directional data sync

APIConnect™

- Member API
- Provider API
- Payer-Payer API
- PRADD

Pull patient information, medical history, treatment plans, and other relevant data from various sources, reducing manual data entry and minimizing errors.

Automate the compilation of necessary data elements required for the prior authorization process.

Provide detailed insights for the denial, allowing providers to understand the specific issues and address them accordingly.

Enable an audit trail of all prior authorization-related interactions and maintenance of valuable documentation for compliance, quality assurance, and dispute resolution.

Verify instantly the patient's insurance coverage and eligibility for the proposed treatment. This ensures the requested procedure aligns with the patient's insurance plan and minimizes the likelihood of denials.

Facilitate seamless communication between healthcare providers and insurance companies during the prior authorization process.

Transmit simultaneously requests, authorizations, and responses reducing delays and enabling faster decision-making.

Provide both healthcare providers and patients with transparent access to all transactions between the connected systems, including calls made, data exchanges, message enrichment, availability, and data stewardship.

Provide detailed insights for the denial, allowing providers to understand the specific issues and address them accordingly.

Enable prompt review and processing of prior authorization requests. This leads to quicker responses, enabling healthcare providers to proceed with treatments without unnecessary delays.

Maintain an audit trail of all prior authorization-related interactions, facilitating compliance, quality assurance, and dispute resolution.

Use standard formats with AES-256 encryption of sensitive data for secure interoperability and compliance, ensuring accurate, compliant, and consistent information in prior authorization requests.

![Zyter TruCare]

API Connect Features

- Automated Data Compilation

- Real-time Eligibility Verification

- Efficient Communication

- Audit Trail

- Data Governance & Compliance

- Denial Reason Insights

- Prior Authorization Management

Connect with Us

Want to know more about how Zyter|TruCare can lower your costs, optimize workflows to increase productivity and employee/member satisfaction, meet your health equity goals, and raise the quality of care for your patients/members?

Please contact us via:

+1 (301) 355 7760

Sales@Zyter.com