

Virtual Health



Zyter TruCare Virtual Health solutions enable healthcare organizations to provide value-based care from anywhere, anytime. It allows caregivers to intervene promptly and prevent patient complications by monitoring vital signs and other health metrics through remote data. Making virtual engagement accessible with any digital application, the solution helps manage caregiver workloads more efficiently, reduces administrative burden, and makes it easy to collaborate with patients.

Zyter | TruCare Virtual Health suite of solutions includes Zyter | TruCare Sync, Zyter | TruCare Tele, and omnichannel Zyter | TruCare Track capabilities. This suite of products helps providers and care-providing entities deliver efficient and effective care in the convenience of the patient's home to bridge any geographical and socioeconomic barriers to care.





Synergize Patient-Provider Connectivity with Zyter|TruCare Sync

Zyter|TruCare Sync is a web-based patient-engagement application that connects healthcare professionals with patients digitally and establishes communication continuity with patients to discuss their care plans, assessments, authorization, and more. Due to the nature of the calls and protected health information, Zyter|TruCare Sync has a secure file exchange protocol to safeguard proprietary and member health data.

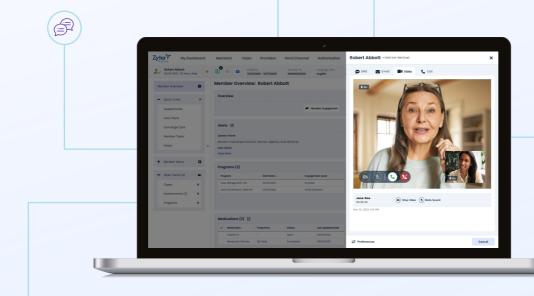
Push notifications and alerts between each party to ensure they stay in Zyter|TruCare
Tele and respond promptly.



Chat 1:1 or in a group setting in a private or public conference channels.



Provide a modern and convenient method for outreach and engagement between members, providers, caregivers, and interdisciplinary care teams by providing secure chat and file sharing between healthcare professionals and patients.



Deliver remote patient care outside the traditional office visit with a secure chatbased collaboration interface that makes it easy for any user.



Give extended care teams and stakeholders omnichannel messaging capabilities such as SMS, email, audio, and video visits.



Amplify Healthcare Connectivity with Zyter|TruCare Tele

Zyter|TruCare Tele is a web-based patient-engagement application that connects healthcare professionals with patients through a secure HIPAA-compliant video channel. Zyter|TruCare Tele offers smart screening, provider-to-provider e-consultations, intelligent scheduling and routing, multiparty collaboration, healthcare data integration, and facility management solutions. The application integrates into our awardwinning Zyter|TruCare Population Health platform and is available as an embeddable toolset in any third-party application, such as an electronic medical record or electronic health record.

Schedule appointments based on a linked provider's availability.

Conduct a virtual visit, look up associated patients and providers from within the application, and approve any pending activations for new patients who have just registered.



Book audio-video appointments, cancel appointments, reschedule appointments, and view patient telehealth records.

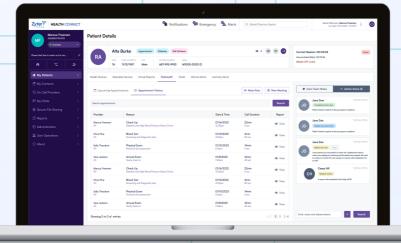


Ensure patients and providers receive notification of appointment confirmation with notification APIs.





Schedule new appointments, cancel, and reschedule existing appointments from the application.





Let the patient search and choose a provider from your organization's master system with provider search APIs.

Allow patients to request an appointment by filling out an appointment request web form with appointment scheduling APIs



Join a telehealth visit or send a secure email/text link with audio/ video visit APIs.

Choose from the available open patient slots and see the booking on their calendars.



Empower Remote Patient Monitoring with Zyter|TruCare Track

Zyter|TruCare Track is a complete remote patient monitoring solution with applications for caregivers and patients in clinical or home care settings. This application and supporting services provide healthcare professionals with medical device data, events, and alerts.

View clinical and inactivity alerts generated by patient assessments.



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Provide fulfillment, remote monitoring, and support services for several FDAcleared healthcare devices in a single, intuitive interface.





Integrate all physiological patient data, alerts, and notifications from each patient's remote patient monitoring devices and assessments directly into the dashboard for clinical review.

View daily patient task list and receive audio/text notifications and reminders for task completion.



Support text-to-speech conversion to help patients hear the device's instructions. They can also chat messages with the care team.



Pass any patient-reported data and set alerts, not just for our covered remote devices but for any healthcare data, such as medication reminders, educational content, and surveys.



Receive, aggregate, process, distribute, and display parameters, alerts, and events for multiple patients under care.

Set up care pathway templates for each diagnosis.



Assign tasks, such as device readings and assessments, at the time of patient registration based on the care pathway template setup.





Process through device APIs vital readings securely through the patient or provider application.



"The Zyter|TruCare team exceeded all expectations in deploying Remote-Patient Monitoring for Franciscan Health Alliance. The Zyter|TruCare platform easily integrated with Epic via API and the Zyter RPM devices configured with a third-party vendor software solution to facilitate the roll-off/roll-on deployment model. Top Shelf team, software, and devices!"

Jonathan Copley

VP of Innovation & Digital Technology Franciscan Health

Features

- Secure SMS & Email Messaging
- Emergency Messaging
- Ad hoc Audio Calls
- 1:1 Private & Group Chats
- Downloadable Chats
- Secure File Sharing & Campaign Messages
- Secure Video Conferencing
- Web & Mobile Engagement
- Remote Discharge Planning
- Fully Auditable

- Adjustable User Status
- Global Directory Search
- Embeddable in Third-Party Apps
- Provider Web Application
- Patient Mobile Application
- Bring Your Own Device (BYOD)
- Simplified Scheduling with Workflow-Driven Pre-Booking
- Downloadable Results
- Automated Reminders
- Integrated Patient Data

• Context-Aware Collaboration & Intelligence

Connect with Us

Want to know more about how Zyter|TruCare can lower your costs, optimize workflows to increase productivity and employee/member satisfaction, meet your health equity goals, and raise the quality of care for your patients/members?

Please contact us via:



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